

**THE EUROPEAN CHARTER  
FOR REGIONAL OR MINORITY LANGUAGES<sup>1</sup>**

**– Applied to Serbian in Croatia –**

[...]

**PART II**

**OBJECTIVES AND PRINCIPLES  
PURSUED IN ACCORDANCE WITH ARTICLE 2, PARAGRAPH 1**

*Article 7 – Objectives and principles*

- 1 In respect of Serbian, within the territories in which Serbian is used and according to the situation of Serbian, Croatia shall base its policies, legislation and practice on the following objectives and principles:
  - a the recognition of Serbian as an expression of cultural wealth;
  - b the respect of the geographical area of Serbian in order to ensure that existing or new administrative divisions do not constitute an obstacle to the promotion of Serbian;
  - c the need for resolute action to promote Serbian in order to safeguard it;
  - d the facilitation and/or encouragement of the use of Serbian, in speech and writing, in public and private life;
  - e the maintenance and development of links, in the fields covered by this Charter, between groups using Serbian and other groups in the State employing a language used in identical or similar form, as well as the establishment of cultural relations with other groups in the State using different languages;
  - f the provision of appropriate forms and means for the teaching and study of Serbian at all appropriate stages;
  - g the provision of facilities enabling non-speakers of Serbian living in the area where it is used to learn it if they so desire;
  - h the promotion of study and research on Serbian at universities or equivalent institutions;
  - i the promotion of appropriate types of transnational exchanges, in the fields covered by this Charter, for Serbian used in identical or similar form in two or more States.
- 2 Croatia undertakes to eliminate, if it has not yet done so, any unjustified distinction, exclusion, restriction or preference relating to the use of Serbian and intended to discourage or endanger the maintenance or development of it. The adoption of special measures in favour of Serbian aimed at promoting equality between the users of Serbian and the rest of the population or which take due account of their specific conditions is not considered to be an act of discrimination against the users of more widely-used languages.
- 3 Croatia undertakes to promote, by appropriate measures, mutual understanding between all the linguistic groups of the country and in particular the inclusion of respect, understanding and tolerance in relation to Serbian among the objectives of education and training provided within the country and encouragement of the mass media to pursue the same objective.
- 4 In determining its policy with regard to Serbian, Croatia shall take into consideration the needs and wishes expressed by the groups which use Serbian. It is encouraged to establish bodies, if necessary, for the purpose of advising the authorities on all matters pertaining to Serbian.

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<sup>1</sup> CETS no. 148. The Charter was adopted by the Committee of Ministers of the Council of Europe in Strasbourg on 5 November 1992. Entry into force for Croatia: 1 March 1998. The provisions of Part III adopted by Croatia are applicable in areas in which the official use of Serbian is introduced by the by-laws passed by the local self-government units.

**PART III**  
**MEASURES TO PROMOTE THE USE OF**  
**Serbian**  
**IN PUBLIC LIFE**  
**IN ACCORDANCE WITH THE UNDERTAKINGS**  
**ENTERED INTO UNDER ARTICLE 2, PARAGRAPH 2**

*Article 8 – Education*

<b>ACCEPTED</b>	<b>NOT ACCEPTED</b>
<p>1 With regard to education, Croatia undertakes, within the territory in which Serbian is used, according to the situation of Serbian, and without prejudice to the teaching of the official language(s) of the State:</p> <p>a iii to apply one of the measures provided for under i and ii above at least to those pupils whose families so request and whose number is considered sufficient; or</p> <p>b iv to apply one of the measures provided for under i to iii above at least to those pupils whose families so request and whose number is considered sufficient;</p> <p>c iv to apply one of the measures provided for under i to iii above at least to those pupils who, or where appropriate whose families, so wish in a number considered sufficient;</p>	<p>a i to make available pre-school education in Serbian; or ii to make available a substantial part of pre-school education in Serbian; or</p> <p>iv if the public authorities have no direct competence in the field of pre-school education, to favour and/or encourage the application of the measures referred to under i to iii above;</p> <p>b i to make available primary education in Serbian; or ii to make available a substantial part of primary education in Serbian; or iii to provide, within primary education, for the teaching of Serbian as an integral part of the curriculum; or</p> <p>c i to make available secondary education in Serbian; or ii to make available a substantial part of secondary education in Serbian; or iii to provide, within secondary education, for the teaching of Serbian as an integral part of the curriculum; or</p>

**ACCEPTED**

- d iv to apply one of the measures provided for under i to iii above at least to those pupils who, or where appropriate whose families, so wish in a number considered sufficient;
- e ii to provide facilities for the study of Serbian as university and higher education subjects; or
- f ii to offer Serbian as subjects of adult and continuing education; or
- g to make arrangements to ensure the teaching of the history and the culture which is reflected by Serbian;
- h to provide the basic and further training of the teachers required to implement those of paragraphs a to g accepted by Croatia;

**NOT ACCEPTED**

- d i to make available technical and vocational education in Serbian; or
  - ii to make available a substantial part of technical and vocational education in Serbian; or
  - iii to provide, within technical and vocational education, for the teaching of Serbian as an integral part of the curriculum; or
  - e i to make available university and other higher education in Serbian; or
  - iii if, by reason of the role of the State in relation to higher education institutions, sub-paragraphs i and ii cannot be applied, to encourage and/or allow the provision of university or other forms of higher education in Serbian or of facilities for the study of Serbian as university or higher education subjects;
  - f i to arrange for the provision of adult and continuing education courses which are taught mainly or wholly in Serbian; or
  - iii if the public authorities have no direct competence in the field of adult education, to favour and/or encourage the offering of Serbian as subjects of adult and continuing education;
  - i to set up a supervisory body or bodies responsible for monitoring the measures taken and progress achieved in establishing or developing the teaching of Serbian and for drawing up periodic reports of their findings, which will be made public.
- 2 With regard to education and in respect of territories other than those in which Serbian is traditionally used, Croatia undertakes, if the number of users of Serbian justifies it, to allow, encourage or provide teaching in or of Serbian at all the appropriate stages of education.

Article 9 – Judicial authorities

**ACCEPTED**

**NOT ACCEPTED**

- 1 Croatia undertakes, in respect of those judicial districts in which the number of residents using Serbian justifies the measures specified below, according to the situation of Serbian and on condition that the use of the facilities afforded by the present paragraph is not considered by the judge to hamper the proper administration of justice:
  - a in criminal proceedings:
    - ii to guarantee the accused the right to use Serbian; and/or
    - iv to produce, on request, documents connected with legal proceedings in Serbian, if necessary by the use of interpreters and translations involving no extra expense for the persons concerned;
  - b in civil proceedings:
    - ii to allow, whenever a litigant has to appear in person before a court, that he or she may use Serbian without thereby incurring additional expense; and/or
    - iii to allow documents and evidence to be produced in Serbian, if necessary by the use of interpreters and translations;
  - c in proceedings before courts concerning administrative matters:
    - ii to allow, whenever a litigant has to appear in person before a court, that he or she may use Serbian without thereby incurring additional expense; and/or
    - iii to allow documents and evidence to be produced in Serbian, if necessary by the use of interpreters and translations;
  - d to take steps to ensure that the application of sub-paragraphs i and iii of paragraphs b and c above and any necessary use of interpreters and translations does not involve extra expense for the persons concerned.
- 2 Croatia undertakes:
  - a not to deny the validity of legal documents drawn up within the State solely because they are drafted in Serbian; or

- a i to provide that the courts, at the request of one of the parties, shall conduct the proceedings in Serbian; and/or
- iii to provide that requests and evidence, whether written or oral, shall not be considered inadmissible solely because they are formulated in Serbian; and/or
- b i to provide that the courts, at the request of one of the parties, shall conduct the proceedings in Serbian; and/or
- c i to provide that the courts, at the request of one of the parties, shall conduct the proceedings in Serbian; and/or

**ACCEPTED**

**NOT ACCEPTED**

- b not to deny the validity, as between the parties, of legal documents drawn up within the country solely because they are drafted in Serbian, and to provide that they can be invoked against interested third parties who are not users of Serbian on condition that the contents of the document are made known to them by the person(s) who invoke(s) it; or
  - c not to deny the validity, as between the parties, of legal documents drawn up within the country solely because they are drafted in Serbian.
- 3 Croatia undertakes to make available in Serbian the most important national statutory texts and those relating particularly to users of Serbian, unless they are otherwise provided.

*Article 10 – Administrative authorities and public services*

**ACCEPTED**

**NOT ACCEPTED**

- 1 Within the administrative districts of the State in which the number of residents who are users of Serbian justifies the measures specified below and according to the situation of Serbian, Croatia undertakes, as far as this is reasonably possible:
- a
    - iii to ensure that users of Serbian may submit oral or written applications and receive a reply in Serbian; or
    - iv to ensure that users of Serbian may submit oral or written applications in Serbian; or
  - b to make available widely used administrative texts and forms for the population in Serbian or in bilingual versions;
  - c to allow the administrative authorities to draft documents in Serbian.
- 2 In respect of the local and regional authorities on whose territory the number of residents who are users of Serbian is such as to justify the measures specified below, Croatia undertakes to allow and/or encourage:
- a the use of Serbian within the framework of the regional or local authority;
  - b the possibility for users of Serbian to submit oral or written applications in Serbian;

- a
  - i to ensure that the administrative authorities use Serbian; or
  - ii to ensure that such of its officers as are in contact with the public use Serbian in their relations with persons applying to them in Serbian; or
- v to ensure that users of Serbian may validly submit a document in Serbian;

**ACCEPTED**

**NOT ACCEPTED**

- c the publication by regional authorities of their official documents also in Serbian;
  - d the publication by local authorities of their official documents also in Serbian;
  
  - g the use or adoption, if necessary in conjunction with the name in the official language(s), of traditional and correct forms of place-names in Serbian.
- 3 With regard to public services provided by the administrative authorities or other persons acting on their behalf, Croatia undertakes, within the territory in which Serbian is used, in accordance with the situation of Serbian and as far as this is reasonably possible:
- a to ensure that Serbian is used in the provision of the service; or
  - b to allow users of Serbian to submit a request and receive a reply in Serbian; or
  - c to allow users of Serbian to submit a request in Serbian.
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- 5 Croatia undertakes to allow the use or adoption of family names in Serbian, at the request of those concerned.

- e the use by regional authorities of Serbian in debates in their assemblies, without excluding, however, the use of the official language(s) of the State;
  - f the use by local authorities of Serbian in debates in their assemblies, without excluding, however, the use of the official language(s) of the State;
- 4 With a view to putting into effect those provisions of paragraphs 1, 2 and 3 accepted by them, Croatia undertakes to take one or more of the following measures:
- a translation or interpretation as may be required;
  - b recruitment and, where necessary, training of the officials and other public service employees required;
  - c compliance as far as possible with requests from public service employees having a knowledge of Serbian to be appointed in the territory in which Serbian is used.

Article 11 – Media

**ACCEPTED**

**NOT ACCEPTED**

- 1 Croatia undertakes, for the users of Serbian within the territories in which Serbian is spoken, according to the situation of Serbian, to the extent that the public authorities, directly or indirectly, are competent, have power or play a role in this field, and respecting the principle of the independence and autonomy of the media:
  - a to the extent that radio and television carry out a public service mission:
    - iii to make adequate provision so that broadcasters offer programmes in Serbian;
  - d to encourage and/or facilitate the production and distribution of audio and audiovisual works in Serbian;
  - e
    - ii to encourage and/or facilitate the publication of newspaper articles in Serbian on a regular basis;

- a
  - i to ensure the creation of at least one radio station and one television channel in Serbian; or
  - ii to encourage and/or facilitate the creation of at least one radio station and one television channel in Serbian; or
- b
  - i to encourage and/or facilitate the creation of at least one radio station in Serbian; or
  - ii to encourage and/or facilitate the broadcasting of radio programmes in Serbian on a regular basis;
- c
  - i to encourage and/or facilitate the creation of at least one television channel in Serbian; or
  - ii to encourage and/or facilitate the broadcasting of television programmes in Serbian on a regular basis;
- e
  - i to encourage and/or facilitate the creation and/or maintenance of at least one newspaper in Serbian; or
- f
  - i to cover the additional costs of those media which use Serbian, wherever the law provides for financial assistance in general for the media; or
  - ii to apply existing measures for financial assistance also to audiovisual productions in Serbian;
- g to support the training of journalists and other staff for media using Serbian.

**ACCEPTED**

**NOT ACCEPTED**

- 2 Croatia undertakes to guarantee freedom of direct reception of radio and television broadcasts from neighbouring countries in a language used in identical or similar form to Serbian, and not to oppose the retransmission of radio and television broadcasts from neighbouring countries in such a language. It further undertakes to ensure that no restrictions will be placed on the freedom of expression and free circulation of information in the written press in a language used in identical or similar form to Serbian. The exercise of the above-mentioned freedoms, since it carries with it duties and responsibilities, may be subject to such formalities, conditions, restrictions or penalties as are prescribed by law and are necessary in a democratic society, in the interests of national security, territorial integrity or public safety, for the prevention of disorder or crime, for the protection of health or morals, for the protection of the reputation or rights of others, for preventing disclosure of information received in confidence, or for maintaining the authority and impartiality of the judiciary.
- 3 Croatia undertakes to ensure that the interests of the users of Serbian are represented or taken into account within such bodies as may be established in accordance with the law with responsibility for guaranteeing the freedom and pluralism of the media.

*Article 12 – Cultural activities and facilities*

**ACCEPTED**

**NOT ACCEPTED**

- 1 With regard to cultural activities and facilities – especially libraries, video libraries, cultural centres, museums, archives, academies, theatres and cinemas, as well as literary work and film production, vernacular forms of cultural expression, festivals and the culture industries, including inter alia the use of new technologies – Croatia undertakes, within the territory in which Serbian is used and to the extent that the public authorities are competent, have power or play a role in this field:
  - a to encourage types of expression and initiative specific to Serbian and foster the different means of access to works produced in Serbian;

- b to foster the different means of access in other languages to works produced in Serbian by aiding and developing translation, dubbing, post-synchronisation and subtitling activities;
- c to foster access in Serbian to works produced in other languages by aiding and developing translation, dubbing, post-synchronisation and subtitling activities;



**ACCEPTED**

- f to encourage direct participation by representatives of the users of Serbian in providing facilities and planning cultural activities;
- g to encourage and/or facilitate the creation of a body or bodies responsible for collecting, keeping a copy of and presenting or publishing works produced in Serbian;

**NOT ACCEPTED**

- d to ensure that the bodies responsible for organising or supporting cultural activities of various kinds make appropriate allowance for incorporating the knowledge and use of the Serbian language and culture in the undertakings which they initiate or for which they provide backing;
  - e to promote measures to ensure that the bodies responsible for organising or supporting cultural activities have at their disposal staff who have a full command of Serbian, as well as of the language(s) of the rest of the population;
  - h if necessary, to create and/or promote and finance translation and terminological research services, particularly with a view to maintaining and developing appropriate administrative, commercial, economic, social, technical or legal terminology in Serbian.
- 2 In respect of territories other than those in which Serbian is traditionally used, Croatia undertakes, if the number of users of Serbian justifies it, to allow, encourage and/or provide appropriate cultural activities and facilities in accordance with the preceding paragraph.
- 3 Croatia undertakes to make appropriate provision, in pursuing its cultural policy abroad, for Serbian and the culture it reflects.

*Article 13 – Economic and social life*

**ACCEPTED**

- 1 With regard to economic and social activities, Croatia undertakes, within the whole country:
- a to eliminate from its legislation any provision prohibiting or limiting without justifiable reasons the use of Serbian in documents relating to economic or social life, particularly contracts of employment, and in technical documents such as instructions for the use of products or installations;
  - b to prohibit the insertion in internal regulations of companies and private documents of any clauses excluding or restricting the use of Serbian, at least between users of Serbian;
  - c to oppose practices designed to discourage the use of Serbian in connection with economic or social activities;

**NOT ACCEPTED**

**ACCEPTED**

**NOT ACCEPTED**

- d to facilitate and/or encourage the use of Serbian by means other than those specified in the above sub-paragraphs.
- 2 With regard to economic and social activities, Croatia undertakes, in so far as the public authorities are competent, within the territory in which Serbian is used, and as far as this is reasonably possible:
  - a to include in its financial and banking regulations provisions which allow, by means of procedures compatible with commercial practice, the use of Serbian in drawing up payment orders (cheques, drafts, etc.) or other financial documents, or, where appropriate, to ensure the implementation of such provisions;
  - b in the economic and social sectors directly under its control (public sector), to organise activities to promote the use of Serbian;
  - c to ensure that social care facilities such as hospitals, retirement homes and hostels offer the possibility of receiving and treating in Serbian persons using Serbian who are in need of care on grounds of ill-health, old age or for other reasons;
  - d to ensure by appropriate means that safety instructions are also drawn up in Serbian;
  - e to arrange for information provided by the competent public authorities concerning the rights of consumers to be made available in Serbian.

*Article 14 – Transfrontier exchanges*

**ACCEPTED**

**NOT ACCEPTED**

Croatia undertakes:

- a to apply existing bilateral and multilateral agreements which bind them with the States in which Serbian is used in identical or similar form, or if necessary to seek to conclude such agreements, in such a way as to foster contacts between the users of Serbian in the States concerned in the fields of culture, education, information, vocational training and permanent education;
- b for the benefit of Serbian, to facilitate and/or promote co-operation across borders, in particular between regional or local authorities in whose territory Serbian is used in identical or similar form.

[...]